

### Information for Bidders:

Three Year average for contracts:

Welfare Transition/SNAP-\$268,667 Last Year funding \$244,000

One Stop Operator-\$933,085 Last Year funding \$366,000

Historically Indirect Costs have been capped at 3%

### Questions regarding the RFP – CareerSource Gulf Coast – Job Center Operator

1. What is the recommended font to use, besides the size?

**Answer: Any easily readable font may be used, i.e., Arial, Tahoma, etc.**

2. On page 43 of the One Stop Operator/Job Center, could we list “not applicable” for unemployment as the college does not pay unemployment based on percentage of wage. It pays actual claims.

**Answer: Yes.**

### Questions regarding the RFP – CareerSource Gulf Coast – Welfare Transition/SNAP

1. On page 3/F. Performance – Is the WT Entered Employment Rate 40% negotiable? The three-year average rate is 32.5%. I would like to ask to lower the rate to 35%, if possible.

**Answer: Negotiations may take place once a rating and recommendation is made for a provider of these services. It cannot be negotiated at this stage. If you would like to propose a lower rate you may do so. This is a competitive process.**

Page 10./ #4 is the HMIS data entry a requirement? We did not participate after discovering their annual fees and there was a lot of data entry involved with their system and we did not have enough staff to input the data.

**Answer: No. That requirement will be removed from the RFP.**

2. Page 16/ #14 Will the current RAM staff need another background check?

**Answer: If RAM is selected as the provider and if staff have a current satisfactory background check and the staff involved have not changed roles, their current background check may be sufficient. Level 2 background checks must be renewed every 5 years, and when a staff member is promoted to a different position.**

3. I would like to ask if it is appropriate to reference that there could be an interruption in services provided and performance measures may be negatively impacted due to situations out of our control such as a pandemic and extreme weather conditions?

**Answer: Yes.**